



NOTESBANK: Benchmarking Neural Transcription and Search for Scientific Notes Understanding

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Abstract

Understanding and reasoning over academic handwritten notes remains a challenge in document AI, particularly for mathematical equations, diagrams, and scientific notations. Existing visual question answering (VQA) benchmarks focus on printed or structured handwritten text, limiting generalization to real-world note-taking. To address this, we introduce **NOTES-BANK**, an evaluation benchmark for **Neural Transcription and Search** in note-based question answering. NOTES-BANK comprises complex notes across multiple domains, requiring models to process unstructured and multimodal content. The benchmark defines two tasks: (1) **Evidence-Based VQA**, where models retrieve localized answers with bounding-box evidence, and (2) **Open-Domain VQA**, where models classify the domain before retrieving relevant documents and answers. Unlike classical Document VQA datasets relying on optical character recognition (OCR) and structured data, NOTES-BANK demands vision-language fusion, retrieval, and multimodal reasoning. We benchmark state-of-the-art Vision-Language Models (VLMs) and retrieval frameworks, exposing structured transcription and reasoning limitations. NOTES-BANK provides a rigorous evaluation with ANLS*, MRR, Recall@K, and IoU, establishing a new standard for visual document understanding and reasoning.

1. Introduction

“What we know is a drop, what we do not know is an ocean.” – Sir Isaac Newton. Scientific notes, often handwritten and informal, serve as the foundational medium through which knowledge is initially documented, refined, and communicated. These notes typically include prose, mathematical derivations, shorthand annotations, and graphical elements like diagrams, flowcharts, and equations (as illustrated in Figure 1) – forming the core of scientific discovery, engineering innovations, and academic learn-

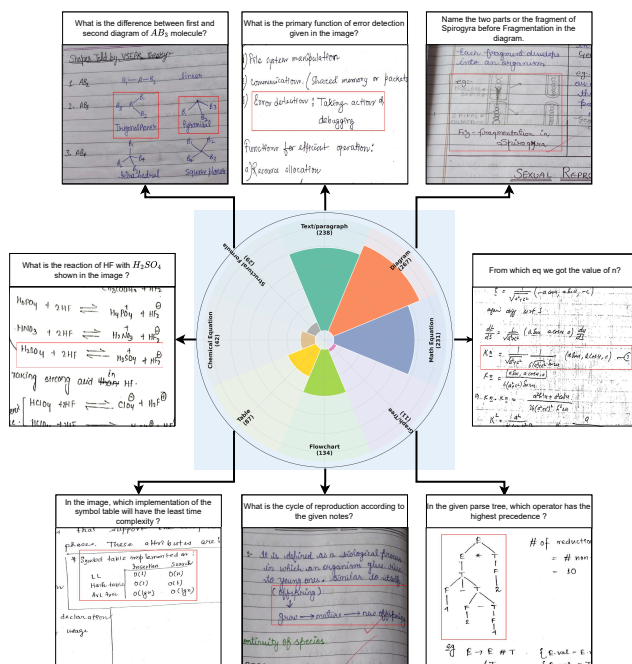


Figure 1. Samples from our introduced NOTES-BANK: equations, flowcharts, structures, and text answers. Center: question-type distribution. Around: annotated handwritten snippets showcasing the challenge of visual-semantic grounding.

ing. Despite their critical role, automatically interpreting and understanding handwritten scientific notes remains a formidable challenge within the field of Visual Document Understanding (VDU) [33, 57, 62, 80].

Current VDU benchmarks do not sufficiently capture the complexities posed by handwritten scientific notes. Prior datasets either focus on neatly rendered handwriting, such as HW-SQuAD [43], or historical texts like BenthamQA, but none adequately represent modern lecture or notebook pages containing a mixture of complex graphical and textual content. Standard benchmarks for document understanding—DocVQA [42, 66], PubLayNet [79], and Do-

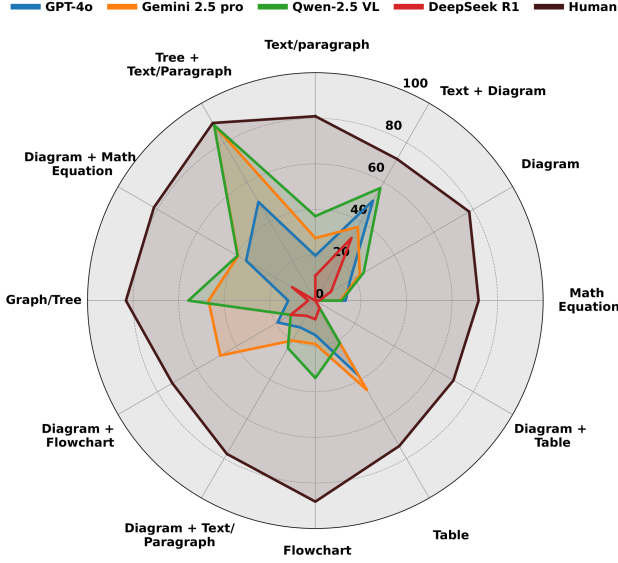


Figure 3. Scientific notes often contain *unstructured graphical elements* such as diagrams, flowcharts, graphs and equations, in addition to extractable text. Our evaluation (ANLS* Score) reveals that all existing multimodal LLMs struggle with QA when documents contain primarily untranscribable graphical elements (e.g., diagrams, equations). Performance improves when transcribable text is present.

veals that current models struggle to achieve satisfactory performance on handwritten note reasoning, showing significantly large gaps compared to the upper bound human performance (Figure 3), making NOTES-BANK a challenging benchmark that advocates further advancement of multimodal foundational model research.

Our key contributions are summarized as follows:

- We present NOTES-BANK, a novel benchmark for question answering over unstructured, scientific notes, addressing a gap in multimodal document understanding by focusing on visio-graphical content beyond printed or structured formats.
- We define two tasks—Evidence-Based VQA and Open-Domain VQA—that jointly evaluate answer grounding, domain classification, and retrieval-based multimodal reasoning in challenging handwritten scenarios.
- We benchmark a diverse set of VLMs, OCR+LLM pipelines, and retrieval-augmented approaches, and provide a comprehensive evaluation framework using popular metrics like ANLS*, IoU, Recall@K, and MRR to highlight the modality gap in current systems.

2. Related Works

Visual Question Answering. VQA provides a natural language interface for tackling diverse vision-language tasks, merging computer vision and natural language processing (NLP) techniques. This approach has been widely

applied across multiple domains, including medical question answering [26, 46, 53], open-domain knowledge retrieval [37, 39, 45, 72], emotion recognition [7, 20], code-based QA [2, 35], logical reasoning [38, 75], fact verification [24, 76], and mathematical reasoning [10, 23, 40, 77].

Visual Document Understanding. The field of visual document understanding (VDU) has progressed rapidly with benchmarks that test multimodal reasoning in Document VQA models. Early datasets like DocVQA [42, 62] and InfographicsVQA [44] focused on single-page comprehension, while recent ones introduce more realistic and complex scenarios. DUDE [65, 66], a large-scale benchmark spanning multi-page, multi-domain documents, challenges models with cross-page reasoning and reveals that even state-of-the-art layout-aware Transformers [25, 70] and VLMs [1, 3, 9, 31, 32] fall significantly short of human performance [13]. Specialized tasks such as SlideVQA [60], TableVQA [28], and ScreenUI [5] further push models to understand slides, tables, and UI-like layouts. MMLongBench-Doc [41] evaluates long-form comprehension on 50-page scientific articles. MMDocBench [80], with 4,000 QA pairs across 15 diverse tasks, benchmarks VLMs like GPT-4V [1], LLaVA [36], and InternVL [11] in zero-shot, OCR-free settings. Meanwhile, datasets like VisDomRAG [59] and M3DocVQA [12] combine document images with open-domain content to test multimodal RAG systems. This expanding set of benchmarks (see Table 1) is driving progress toward robust, generalizable document understanding. Building on this, we introduce NOTES-BANK—the first benchmark focused on handwritten, unstructured academic notes—challenging models to reason without OCR or structured text cues.

3. The NOTES-BANK Benchmark Suite

NOTES-BANK is a gold-standard evaluation benchmark designed to assess multimodal question answering over complex unstructured scientific notes. Unlike existing DocVQA datasets [42–44, 62, 66], NOTES-BANK introduces two distinct tasks that challenge VLMs, multimodal LLMs and retrieval-augmented generative (RAG) architectures.

3.1. Evidence-Based VQA

The Evidence-Based VQA (EB-VQA) task in NOTES-BANK evaluates a model’s ability to retrieve, comprehend, and justify answers using handwritten note-based evidence. Unlike existing DocVQA challenges that rely solely on extracted OCR text, this task requires models to reason over visual semantics, structural elements, and handwritten symbols while ensuring explicit grounding of responses.

Task Formulation: Given an input visual note (image) I (which could span 1-3 pages) containing unstructured text, symbols, equations and diagrams, and a natural language

Table 1. Comparison of benchmarks on content type, document setting, domain, and task type.

Benchmark	Content Type	Multi Document	Domain	Tasks
LongBench [6]	Text	✓	Wikipedia	Long-form QA, Retrieval
MPDocVQA [63]	Text, Tables, Charts	✗	Multi	Document Visual QA
∞-Bench [78]	Text	✗	Multi	List QA, Reasoning
DUDE [66]	Text, Tables, Charts, Figures	✗	Multi	Document Visual QA, Multi-hop QA, Unanswerable, List QA
MMLongBench-Doc [41]	Text, Tables, Charts, Slides	✗	Multi	Document QA, List QA
M3DocVQA [12]	Text, Tables, Charts	✓	Wikipedia	Open-domain Document VQA
VisDoMBench [59]	Text, Tables, Charts, Slides	✓	Multi	Evidence-based Visual Grounding with Bbox, Open-domain QA
NOTES-BANK (Ours)	Graphical Diagram, Math Equation, Chemical Equation, Structural formula, Text/paragraph, Graph/Tree, Flowchart, Table	✓	Multi (Scientific), Multi-Task	Evidence-based Visual Grounding with Bbox and Semantic Labeling, Open-domain VQA, Multi-hop QA, Unanswerable QA, Reasoning

question Q , the model must: (a) **Retrieve Relevant Evidence**: Identify key portions of the visual note I that contribute to answering Q by means of a bounding box or multiple bounding boxes. (b) **Generate an Answer**: Synthesize a natural language response A based on the retrieved evidence E . (c) **Provide Justification**: Highlight the supporting evidence E in I that links to the final answer, including the corresponding visual elements (e.g., mathematical equations, chemical formulas, diagrams).

Formally, the model is defined as:

$$A, E = f_{\text{EB-QA}}(I, Q)$$

where the evidence set E consists of:

$$E = \{(B_i, L_i, G_i)\}_{i=1}^p$$

where B_i represents the bounding box of the relevant evidence region, L_i denotes the local category of the evidence (e.g., equation, table, diagram), G_i specifies the global category related to the document’s conceptual domain (e.g., group theory, rotational mechanics).

Evaluation: To evaluate model performance, we assess answer accuracy and evidence selection quality. Answer accuracy is measured using Average Normalized Levenshtein Similarity (ANLS*) [49], while evidence selection is evaluated through Intersection-over-Union (IoU), which quantifies alignment between predicted evidence E and the ground truth E^* .

$$\text{IoU}(E, E^*) = \frac{|E \cap E^*|}{|E \cup E^*|}$$

Additionally, we measure the correctness of local and global element categorization inside, ensuring that the models retrieve not only the appropriate text regions but also the relevant semantic concepts necessary for reasoning.

Table 2. Key statistics of NOTES-BANK benchmark.

Statistic	Number
Total questions	2,000
- Questions newly annotated	2,000 (100.0%)
- For task 1	1,000
- For task 2	1,000
Unique number of Documents	649
With Distractor	2,732
Unique number of questions	1,982
Unique number of answers	1,583
- Plain text answers	1,244
- LaTeX/formula answers	758
Source	diverse online Notes repository
Maximum question length	48
Maximum answer length	32
Average question length	12.4
Average answer length	3.9

3.2. Open-Domain Question Answering

The Open-Domain QA (OD-QA) task in NOTES-BANK tests a model’s ability to retrieve, reason, and answer across a large set of handwritten notes. Unlike single-document QA, it requires domain classification, document retrieval, and answer generation.

Formally, given a document collection D and a natural language question Q , the model must predict the subject category C , retrieve the most relevant document I , and generate the final answer A :

$$C = f_{\text{domain}}(Q), \quad I = f_{\text{retrieve}}(D, Q, C), \quad A = f_{\text{answer}}(I, Q)$$

where C represents the predicted subject category (e.g.,

physics, mathematics). I is the retrieved handwritten document. A is the generated answer.

Unlike traditional retrieval-based QA, NOTES-BANK requires models to handle noisy, unstructured, and multimodal content, including mathematical expressions, diagrams, and scientific notations. The retrieval component is evaluated using R@1, MRR, R@5 to assess ranking quality, while answer accuracy is measured through ANLS*.

3.3. Dataset Collection and Annotation

Data Collection. The dataset was collected by scraping handwritten STEM PDFs from public repositories, with *explicit permission* from each owner, filtering out low-quality, multilingual, or low-resolution scans.

Note: The original URLs are withheld for double-blind compliance (potentially revealing nationalities); they will appear in the supplementary upon acceptance.

3.3.1. Annotation Process

The annotation process is conducted in three distinct stages: the *first stage* involves the collection of relevant documents sourced from online repositories with the owners’ consent, focusing on notes for entrance, board, and government exams while ensuring the exclusion of low-quality materials; the *second stage* encompasses formulating questions and answers, delineating bounding boxes to highlight pertinent evidence, and documenting associated metadata, with distinguished undergraduates from top competitive exams participating in rigorous sessions to ensure question quality and a verification process for crafting intricate questions; and finally, the *third stage* entails a meticulous verification process with multiple iterations to provide comprehensive quality checks.

To maintain the challenge and novelty of the NOTES-BANK benchmark, we used **Adversarial Filtering**. This process involved generating numerous questions, which were assessed using the GPT-4o model [47] to set a performance baseline. Previous studies [21], [68] have utilized a comparative procedure to enhance the robustness of their proposed benchmarks. Questions the model answered correctly were removed, while those it couldn’t answer were retained, creating a collection highlighting AI limitations and raising the difficulty standard.

Task 1: Evidence-Based QA Annotation. For the Evidence-Based QA task, annotators first created question-answer pairs by formulating queries that required reasoning over multimodal content. Each QA pair was recorded along with metadata, including if the document was single-page or multi-page, the page number where the answer appeared, and the subject name. To further categorize the nature of the answer, the ROI from which the answer was derived was labeled as a *local category*, such as text, equation, diagram, or chemical formula. Each QA pair was also assigned a *global*

category corresponding to its conceptual domain, such as group theory or rotational mechanics.

Once the QA pairs were created, annotators manually labeled the corresponding answer regions by drawing bounding boxes around the relevant content using an annotation tool. These bounding boxes, along with the associated QA pairs and document images, were compiled into a structured JSON format for experimentation and evaluation.

Task 2: Open-Domain QA Annotation. A separate annotation process was conducted for the Open-Domain QA task to ensure that retrieval-based reasoning was accurately represented. A new set of QA pairs was created to require retrieval across multiple documents rather than direct extraction from a single page. In this task, the domain classification of each QA pair was explicitly recorded to assist in retrieval, ensuring that models could infer the subject category before searching for the answer. Additionally, annotators identified the ground truth document and the specific page from which the answer should be retrieved. The dataset was annotated in two rounds to ensure consistency and support models in evidence-based reasoning and retrieval across open-domain handwritten notes.

3.3.2. Dataset Statistics

NOTES-BANK encompasses a comprehensive collection of 2,000 rigorously annotated QAs that are systematically apportioned, with 1,000 designated to **Task 1**, and an equivalent 1,000 ascribed to **Task 2**.

Table 2 visually presents the comprehensive statistics of the dataset. For the **Task 1**, the 649 distinct documents get used, which surges to 2,732 when incorporating distractor documents for the **Task 2**. Upon meticulous examination, the dataset reveals a repertoire of 1,982 unique questions juxtaposed with 1,583 distinct answers. A notable attribute of this data set is its composition of the diversified answer format: 1,244 responses are articulated in plain text, which makes up approximately 61.35% of the total, while 758 responses are rendered in LaTeX or formulaic notation, representing the remaining 38.65%. This format combines textual replies with scientific notations from diverse scholarly sources. The questions exhibit a maximum length of 48 tokens, with an average of 12.4. The answers are notably more concise, attaining a maximum length of 32 and a brief average of 3.9 tokens, suggesting that numerous answers are direct or predominantly numerical.

4. Baseline Models

To evaluate performance on the Evidence-Based VQA task, we establish diverse baselines covering vision-language models (VLMs), OCR-based pipelines, and retrieval-augmented approaches. These baselines assess how different model architectures handle handwritten documents,

Table 3. Performance comparison of Open and Closed VLM-Based models, OCR + LLM, Layout + OCR + LLM, and VLM-Based OCR models on the Evidence-Based VQA task in NoTES-BANK. RL: Region-Level Layout; WL: Word-Level Layout

Model	#Param	Context Window	ANLS* (%)	IoU Metrics			Category Accuracy (%)	
				Avg IoU	IoU@5	IoU@10	Local	Global
Open VLM-Based Models								
Qwen-2.5-VL [16]	7B	32K	28.21	0.0136	0.0727	0.0518	11.83	4.86
Intern-2.5-VL [17]	8B	16k	21.44	0.0097	0.0490	0.0308	6.47	7.91
LLaVA-OneVision [30]	8B	60k	23.34	-	-	-	-	-
Closed VLM-Based Models								
GPT-4o [47]	-	128k	17.88	0.0122	0.0360	0.0381	12.00	9.00
Gemini 2.5 Pro [61]	-	2M	24.49	0.0130	0.0160	0.0367	0.2000	-
OpenAI o1 [48]	-	100k	15.06	0.0107	0.0565	0.0335	15.60	11.20
GPT-4.5 [1]	-	128k	21.65	0.0186	0.0898	0.0579	13.40	7.19
OCR + Closed LLM Models								
Google OCR [22] + Deepseek-R1 [34]	7B	128k	12.46	-	-	-	1.04	0.2283
OCR + Open LLM Models								
Google OCR [22] + Qwen2.5 [52]	7B	-	12.06	0	0	0	7.60	4.80
Amazon Textract [22] + Qwen2.5 [52]	7B	-	9.32	0	0	0	9.07	0.8240
Google OCR [22] + LLaMA 3.1 [15]	8B	-	9.40	0.0077	0.0486	0.0200	5.78	3.21
Amazon Textract [22] + LLaMA 3.1 [15]	8B	-	7.23	0.0032	0.0189	0.0101	-	-
Amazon Textract [22] + LLaMA 3.1 [15] + RL	8B	-	5.37	0	0	0	0.4124	0.6185
Amazon Textract [22] + LLaMA 3.1 [15] + WL	8B	-	7.54	0.0042	0.0261	0.0132	0.2062	1.64
Amazon Textract [22] + LLaMA 3.1 [15] + RL + WL	8B	-	7.01	0.0032	0.0065	0.0065	0.2061	1.44
VLM-Based OCR Models								
Nougat OCR [8] + LLaMA 3.1 [15]	-	-	3.20	-	-	-	0	0
GOT 2.0 OCR [69] + LLaMA 3.1 [15]	-	-	1.73	-	-	-	0	0
olmOCR [51] + LLaMA 3.1 [15]	-	-	4.86	0.0001	0.0011	0	0	0
Nougat OCR [8] + Qwen2.5 [52]	-	-	2.76	-	-	-	3.80	1.20
GOT 2.0 OCR [69] + Qwen2.5 [52]	-	-	9.59	-	-	-	3.40	0.8000
olmOCR [51] + Qwen2.5 [52]	-	-	4.69	-	-	-	2.60	1.60
Human Baseline								
	-	-	61.11	0.4009	0.5000	0.4312	83.16	79.34

reasoning, and evidence selection.

Vision-Language Models. VLMs holistically process visual and textual features, making them well-suited for handwritten notes where OCR struggles. We benchmark both *open* (Qwen-2.5-VL [16], Intern-2.5-VL [17], LLaVA [30]) and *closed* (GPT-4o [47], Gemini 2.5-Pro [61], GPT-4.5 [1], O1 [48]) models to analyze their multimodal reasoning capabilities.

OCR + LLM-Based Models. Traditional OCR pipelines extract text before reasoning, but handwriting often causes recognition errors. We evaluate Google OCR, Amazon Textract, and OLM OCR combined with LLaMA 3.1 [15] and Qwen2.5 [52] to measure OCR impact on answer quality.

Layout + OCR + LLM Models. Standard OCR pipelines discard document structure. We introduce layout-aware approaches incorporating region- and word-level cues (e.g., Textract + Layout Prompt) to assess document retrieval and reasoning improvements.

VLM-Based OCR Models. Instead of explicit text extraction, models such as Nougat OCR and GOT 2.0 OCR attempt direct transcription using vision-language understanding. These baselines highlight the limitations of OCR-free approaches in handwriting recognition. Models are compared across *ANLS** (answer similarity), *IoU* (evidence selection), and *category accuracy* (domain classification) to capture end-to-end document understanding. By selecting these baselines, we establish a comprehensive benchmark

to drive advancements in handwritten document QA.

Human performance. For human evaluation, we collected responses from domain-aware individuals uninvolved in annotation. Each participant independently answered questions and marked evidence regions in the handwritten documents, ensuring unbiased assessment. Human responses consistently outperformed models in both accuracy and grounding—especially on complex, multimodal queries—underscoring the challenge of NoTES-BANK and the gap between model and expert-level understanding.

5. Experiments and Analysis

5.1. Evaluation Protocols

Prior work [73] has explored the reasoning capabilities of foundation models in visual tasks, primarily through qualitative analysis. In contrast, our objective with NoTES-BANK is to establish a systematic and unified evaluation protocol that enables both quantitative and qualitative assessment of vision-language models for symbolic and multimodal reasoning in handwritten scientific documents. We introduce a comprehensive benchmarking strategy for NoTES-BANK, encompassing both Evidence-Based VQA and Open-Domain QA). The models included in our benchmark range from OCR-enhanced LLMs to open and closed-source vision-language models, as detailed in Table 4. We report results across multiple evaluation dimensions, including answer correctness (*ANLS**), evidence localization

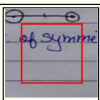
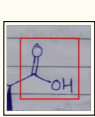
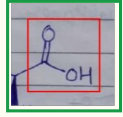
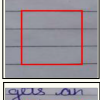
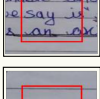
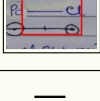
		Models						Human Response	Ground Truth										
		VLMs				LLM + OCR													
		Closed Source		Open Source		Closed Source	Open Source												
		Gpt4o	Gemini 2.5 Pro	Qwen 2.5VL	Intern2.5VL	DeepSeek R1	Qwen 2.5												
Question										How Many H ₂ O Molecules are present in Cysteine and Phenylalanine?									
Answer		None		0		1		1		0		0		2		2			
Evidence / Detected Region for answer		—								—									
																			
																			
																			
Local Category		Structural Formula		—		Text/ Paragraph		Structural Formula		—		Text/ Paragraph		Chemical Formulae		Chemical Formulae			
Global Category		Organic Chemistry		—		Organic Chemistry		Organic Chemistry		—		Organic Chemistry		Group Theory		Group Theory			

Figure 4. Qualitative comparison of VLMs, OCR+LLMs, and human responses on NoTeS-Bank Evidence-Based VQA. Highlights challenges in grounded answer retrieval from handwritten scientific notes, model limits in region detection and domain-specific reasoning also illustrates local (e.g., Structural Formula/Flowchart) and global (e.g., Organic Chemistry/Reproduction in Organisms) categories.

(IoU), document retrieval (Recall@K, MRR), and category prediction accuracy in Sec. 5.2.

In addition to quantitative performance metrics, we provide qualitative analyses in Figure 4 and Figure 5 of representative failure cases and model outputs, shedding light on limitations in layout reasoning, symbol understanding, and evidence attribution. Given the relatively stronger performance of GPT-4o [47] in multimodal tasks, we present comparisons against its peers, highlighting both its strengths and persistent challenges. Through this evaluation framework, NoTeS-BANK aims to serve as a diagnostic benchmark for the next generation of vision-language models in handwritten document understanding and retrieval.

5.2. Results and Discussion

Evaluations on *Evidence-Based* and *Open-Domain QA* in NoTeS-BANK reveal persistent challenges in handwritten document understanding. VLMs and multimodal LLMs, while promising, still falter on fine-grained reasoning, symbol interpretation, and multimodal retrieval.

Evidence-based VQA: For this task, models relying solely on OCR pipelines exhibit lower IoU and ANLS scores (shown in Table 3), reinforcing the limitation of text-only processing for handwritten notes. VLMs show improved performance by incorporating visual and structural cues, but evidence localization remains a major challenge.

Open-Domain QA: From Table 4, it is evident that multimodal retrieval-augmented generation (mmRAG) models

outperform traditional text-based retrievers like BM25 [56] and DPR [27], particularly in Recall@5 and MRR metrics. However, even top models like ColPali and ColQwen [18] struggle with long-context retrieval over handwritten documents, highlighting the need for improved indexing over sparse visual information.

Table 4. Performance comparison of various methods. ANLS measures answer accuracy; R@1, MRR, R@5 and ACC (Global category accuracy) measure page retrieval.

Method	Accuracy	Page Retrieval			Domain
	ANLS* (%)	R@1	MRR	R@5	ACC (%)
Text-based RAG					
TF-IDF [56] + LLaMa 3.1 8B [15]	3.95	0.0180	0.0314	0.0580	5.80
BM 2.5 [56] + LLaMa 3.1 8B [15]	7.21	0.0340	0.0515	0.0820	7.60
Mp Net [58] + LLaMa 3.1 8B [15]	4.82	0.0200	0.0387	0.0760	6.60
Minilm [55] + LLaMa 3.1 8B [15]	4.01	0.0140	0.0245	0.0380	8.00
ColQwen [19] + Qwen2-VL (7B) [67]	34.19	0.2180	0.2430	0.2880	30.60
ColPali [19] + Qwen2-VL (7B) [67]	32.94	0.2120	0.2430	0.2900	30.40
Human Baseline	86.67	0.8125	0.8125	—	28.99

Impact of OCR on Document Understanding: OCR-based methods perform significantly worse in both tasks, particularly for handwritten mathematical equations, symbols, and complex scientific notations. Models such as Google OCR and Textract OCR + LLaMa 3.1 suffer from: (i) Loss of spatial and semantic relationships is crucial for layout-heavy content. (ii) Difficulty in transcribing non-standard handwritten characters. (iii) Inability to provide reliable evidence grounding due to segmentation errors.

This highlights the limitations of treating handwritten document QA as a text-only problem, reinforcing the ne-

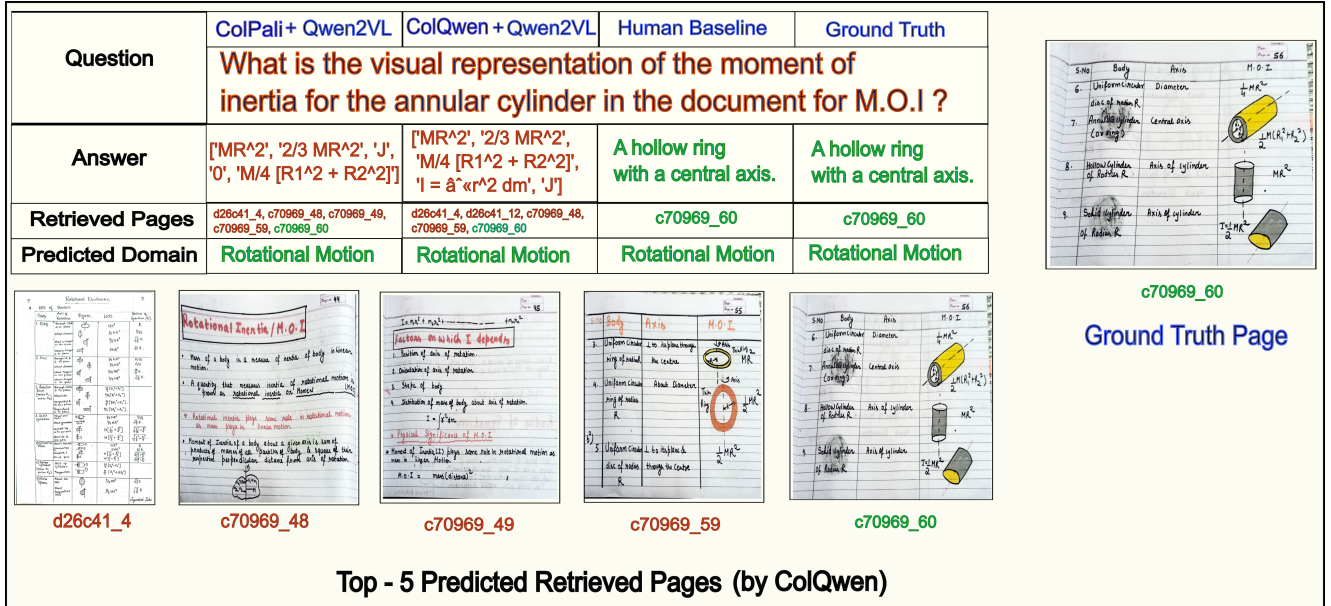


Figure 5. *Qualitative comparison of Open-Domain VQA performance in NoTeS-Bank benchmark.* Each query requires retrieving relevant handwritten pages from a large corpus and reasoning across them. The figure depicts VLM predictions (ColPali + Qwen2VL, ColQwen + Qwen2VL), human responses, and ground-truth. Differences in answers, documents, and domains highlight retrieval, inference, and multimodal reasoning challenges over noisy visuals.

cessity for joint vision-language reasoning.

Vision-Language Models and the Multimodal Challenge: While closed VLMs (GPT-4o [47], Gemini 2.5-Pro [61]) outperform open VLMs in answer generation, both struggle with localizing relevant evidence. Intern-2.5-VL [17] and Qwen-2.5-VL [16] show promise in handling handwritten content but fail to generalize across different domain categories. For multimodal retrieval, ColPali and ColQwen [19] improve retrieval accuracy but still fail to effectively fuse retrieved document context into reasoning steps. This suggests the need for better cross-modal pre-training strategies that explicitly model symbolic and spatial dependencies.

5.3. Error Analysis

Hallucinations on Unanswerable Questions: Unanswerable questions assess the model’s proper comprehension of the document and its propensity for generating hallucinations. Illustrative examples are outlined in Figure 10 in the supplementary. In such cases, the expected response should constitute a phrase along the lines “cannot be answered from the given context”. However, models underperform compared to humans, often generating fabricated responses, inaccurate evidence via erroneous bounding boxes, and wrong answers.

Weak Layout Awareness: The Models exhibit significant challenges in accurately interpreting handwritten equations in Mathematics, Chemistry, Diagrams, and Tabular data. In the 1st task, 61% of errors arise from non-textual

components (Figure 2 in the supplementary). Key failing subjects: Operating Systems, Reproductive Processes in Organisms, Design and Analysis of Algorithms, and Group Theory in Chemistry (Figures 1, 3 in the supplementary). The 2nd task exhibits similar failures in these areas, showing consistent difficulties (Figure 4 in the supplementary).

Failure to Retrieve Key Evidence: Even the most proficient models often erroneously retrieve incorrect documents, culminating in incomplete responses. Empirical observations indicate that the state-of-the-art retrieval system, such as ColQwen, frequently selects an inaccurate document as the first entry among the top five retrieved documents. This phenomenon is particularly pronounced when the model engages with specialized disciplines, including Electrical Materials, Mechanical Properties of Solids, and Fluid Mechanics (Figures 11 and 12 of supplementary).

6. Conclusion

We presented NOTES-BANK, a novel benchmark designed to evaluate multimodal reasoning over unstructured handwritten scientific notes, addressing a critical gap in current visual document understanding tasks. Through rigorous evaluations across state-of-the-art VLM/LLMs and retrieval methods, we revealed significant limitations in handling multimodal content, visual grounding, and complex retrieval scenarios, particularly for unstructured, informal visio-graphical documents, where answers depend on interpreting diagrams, equations, or layout cues absent from OCR transcriptions. Our analysis underscores the need for

models that effectively fuse non-trivial visual cues with textual information beyond traditional OCR-based approaches. Thus, NOTES-BANK establishes a challenging new benchmark to push multimodal document understanding research.

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